

To Whom It May Concern,

I have used Internet service for the past 10 years. About 3 years ago I discovered a small ISP called sonic.net. Since then I have been using them regularly for all of my needs including home Internet access, business Internet access, and server colocation. The service provided by Sonic is not only more innovative and diverse than the larger providers, it is generally less expensive. Furthermore, I can actually call a professional network administrator for technical support, as opposed to an incompetent operator following a flow chart. Note that the latter has been my experience dealing directly with larger providers such as SBC and Verizon. Clearly, Sonic serves the market better than the large providers. I demand that the regulations requiring the large providers to offer service to the smaller ones remain in place.

Thank You,  
Brian Cavagnolo